**Acutely unwell adults - admission decisions during COVID**

**YDH:**

**To arrange admission**

Call SPL as usual (8am-9pm 7/7), option to discuss with 2y-care clinician in 3-way conversation before admission.

**To discuss uncertain admissions or for advice around escalation**

0900-1700 Monday to Friday contact Consultant Connect and choose **Acute Medicine** option. Line staffed continuously by Medical Consultant to ensure prompt reply and advice.

1700 – 2000: refer via SPL who can contact Acute Physician mobile via switchboard.

2000 – 0900: contact switchboard directly (01935 475122) who can contact on call medical teams via their mobile.

Consultants taking calls will be aware of the hospital situation and should be well placed to advise. Please be prepared for a short wait – we may be with a patient.

As usual COVID/non-Covid, unstable/very unwell: direct admission to ED

**Direct contact numbers for specialty advice in hours (0900-1700)**

**Consultant Connect** – preferred method of getting prompt answer from clinical services during normal working hours. Best to download app to access advice. Specialties that are available for phone advice outlined below:

|  |
| --- |
| **Speciality** |
| Acute Medicine |
| Acute Surgery |
| Ambulatory Care - Medicine |
| Ambulatory Care - Surgery |
| Diabetes/Endocrinology |
| Gynaecology |
| Gastroenterology |
| T&O |
| Urology |
| General Surgery |
| Paediatrics |
| Elderly Care |
| Ophthalmology |

**Trust Frailty service**. MDT service including Nurse Practitioners, therapists and Geriatricians. Can be contacted via Consultant Connect selecting the Elderly Care option.

**Advice and guidance services** – via e-referral

Paediatrics; Neurology-via office 01823 344037 or A+G email.