

Dear Colleagues

Wessex LMCs News Update from the Team. . .

STOP PRESS: Our Plan for Patients

We are aware of the news that has come out on 22nd September regarding improved access to GPs via the Health Secretary's [Our Plan for Patients](#) and are awaiting more detail. We appreciate these kinds of announcements cause huge stress and yet more uncertainty.

Please rest assured that we will share what we know when it becomes available. At all times we will represent your perspective to ensure that practical realities and limitations of our current workforce are recognised.

Wessex LMCs Intro...



*Dr Will Howard
Medical Director
Wessex Local Medical Committees Ltd*

As most GPs and Practice Managers now know, patients will be able to access their full prospective record from the 1st November 2022. This includes free text entries, medications, diagnoses and so-on. Wessex LMCs has serious concerns relating to the workload, training requirements, funding and patient safety implications of this access switch on and we have raised these directly with NHSEI previously and again this week.

There is an opportunity to ensure that specific parts of the record are not available to be seen in the online record, and this can be done at the time of entry. Both Emis and Systm1 have a mechanism to do this, please see Wessex LMCs quick video tutorials on how to do this: [Link to WessexLMCs Patient Access info page](#)

Please be aware that there is a mechanism to bulk code all patients using the SNOMED system that allows the turn on to not occur to those patients who have been coded appropriately. A Practice might use this to ensure all "at risk" patients might not have their access switched on day 1,

PLEASE NOTE HOWEVER THAT THIS READCODE (1364731000000104) MUST BE ADDED BEFORE TUESDAY 1ST NOVEMBER 2022 OR IT WILL NOT WORK.

This is relevant to ALL staff who enter data onto your systems. Therefore, it is up to Practices to ensure all staff are aware of this change. Don't forget to include your ARR teams in this communication, and you are confident that they have all read this information and understand its implications to them.

Some Practices even have data sharing agreements with external organisations (such as Community Providers and their Community Teams/district Nurses) and it will be important to ensure that anyone who enters information onto the "Primary Care Record" understands the implications of this switch on. This is not

relevant to external organisations that input into specific non-primary care modules of the record, because it is the Primary Care Record only that will be visible.

Wessex LMCs are writing to the hospital trusts in our area to raise awareness. This includes Secondary Care and Community providers who might send information into your systems, such as results and letters. The impact of this switch on is that results from Secondary Care that are filed into the patient record become immediately visible to patients from their online record as soon as they are filed. We are informing Hospitals and Community Providers of this and the potential implications this might have on their sharing of results and letters with us.

We would encourage Practices to direct queries about results or letters from external organisations back to the organisation where the investigation or letter arose. This is in line with GMC good practice where any investigation or test remains the responsibility of the Dr who requested it. Any handover of that responsibility can only occur if it has been accepted by the receiving clinician. It will be critical for Practice reception teams to have a uniform message for patients who might be questioning results from other providers. This might include re-directing patients to that providers PALS team unless another route in has been negotiated.

Online Access - Safeguarding

The LMC recently had a meeting with members of the NHSE Implementation team for online access. We strongly expressed several concerns, some of which Will Howard has referred to above.

As part of the GP2GP process, online access is switched off to all historical records and the automatic online access then starts again at the date they register at the new practice.

Any previous redactions are also lost in this process. It's quite possible a patient, having had the full access previously, will then ask the new practice for the full retrospective access again. At this point, the practice will need to check the record in full and make any redactions they feel necessary. This is repetitive work that will be done by each practice that the patient registers at.

Also of concern, if prior to the 1st November, the SNOMED 104 code is used, we understand that whilst this holds back future record access, it does not stop a patient seeing any online appointments and prescriptions. This is particularly concerning with regards to safeguarding vulnerable adults and thinking about coercion. If a practice wishes to block full online access (including appointments and prescriptions) then this needs to be done manually in the clinical system on an individual case by case basis.

Updating Configuration Settings ahead of patients accessing online records

Not all practices have the correct organisation (global) settings for online services to provide this access. Please follow the [instructions for TPP and EMIS systems](#) on how to check and update these settings before 1 November. Work is ongoing with Cegedim (previously Vision) to create the same functionality.

Please contact england.nhseimplementation@nhs.net with any questions about configuring your systems.

NHS England is also hosting several 30-minute webinars over the next few weeks to help practice managers prepare for the changes. [Find and register for a session](#).

Inactivated Flu PGD V11 Omission of Cohort

NHSE immunisation teams have been alerted to the fact that the current authorised inactivated flu PGD **v11** which has been uploaded to both South East and South West PGD webpages. This PGD does **not** include the administration of inactivated flu vaccine to those aged 50-64 years in clinical risk groups.

[NHS England - South East » South East Patient Group Direction downloads](#)
[NHS England - South West PGD Downloads](#)

NHSE are working to have the authorised inactivated flu PGD **v11a** circulated early next week. Please ensure all vaccinators using the inactivated flu PGD v11 are made aware of the situation.

In the interim PSDs or the National Protocol will need to be used if giving flu vaccines to those aged

50-64 years in clinical risk groups. The protocol will just need to be signed and staff will need to meet the criteria

Wellbeing Corner - Resource of the week

Welcome to Project5

Project 5 helps NHS staff manage personal stress and burnout. Three FREE confidential Psychological support sessions are available to book at www.project5.org/

You can find self-help resources to support staff here: www.project5.org/selfhelp

Wessex Support Hubs for Practice Staff

Banes, Swindon & Wiltshire: [BSW Wellbeing Matters service](#)

Dorset: [The ICS staff wellbeing service – Here For Each Other \(joinourdorset.nhs.uk\)](#)

Hants & IOW: [HIOW Staff Support Hub](#)

Wessex Education & Events

Senior Information Risk Owner (SIRO)

Wednesday 16 November 2022 09:30 – 11:30

Wessex LMC Members £35pp

Book Online: <https://www.wessexlmcs.com/events/13485>

This is a 2 hour, interactive webinar designed to support any staff in the practice given the role of 'Senior Information Risk Owner'. The session will set out the key aspects of the role, it's interactions with other roles and present some practical tips and guidance to identify and address information risks in a proportionate and effective manner.

Health & Safety Training with Risk Assessment for Practice Managers

Thursday 17 November 2022 09:30 – 11:30

Wessex LMC Members £45pp

Book Online: <https://www.wessexlmcs.com/events/12591>

A practical morning of Health and Safety advice and information, including risk assessment, for all those who lead on this topic within their GP surgery

A Focus on Safeguarding

Are you looking to build your safeguarding hours?

Read our [guide to building your safeguarding hours - level 3](#)

We also have a range of [safeguarding podcasts](#) and a useful video resource '[making every contact count](#)' which can be used for individual learning or to stimulate discussion as a group within the practice. For more information on safeguarding training requirements, take a look at our website [here](#).



Regards
The LMC Team



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